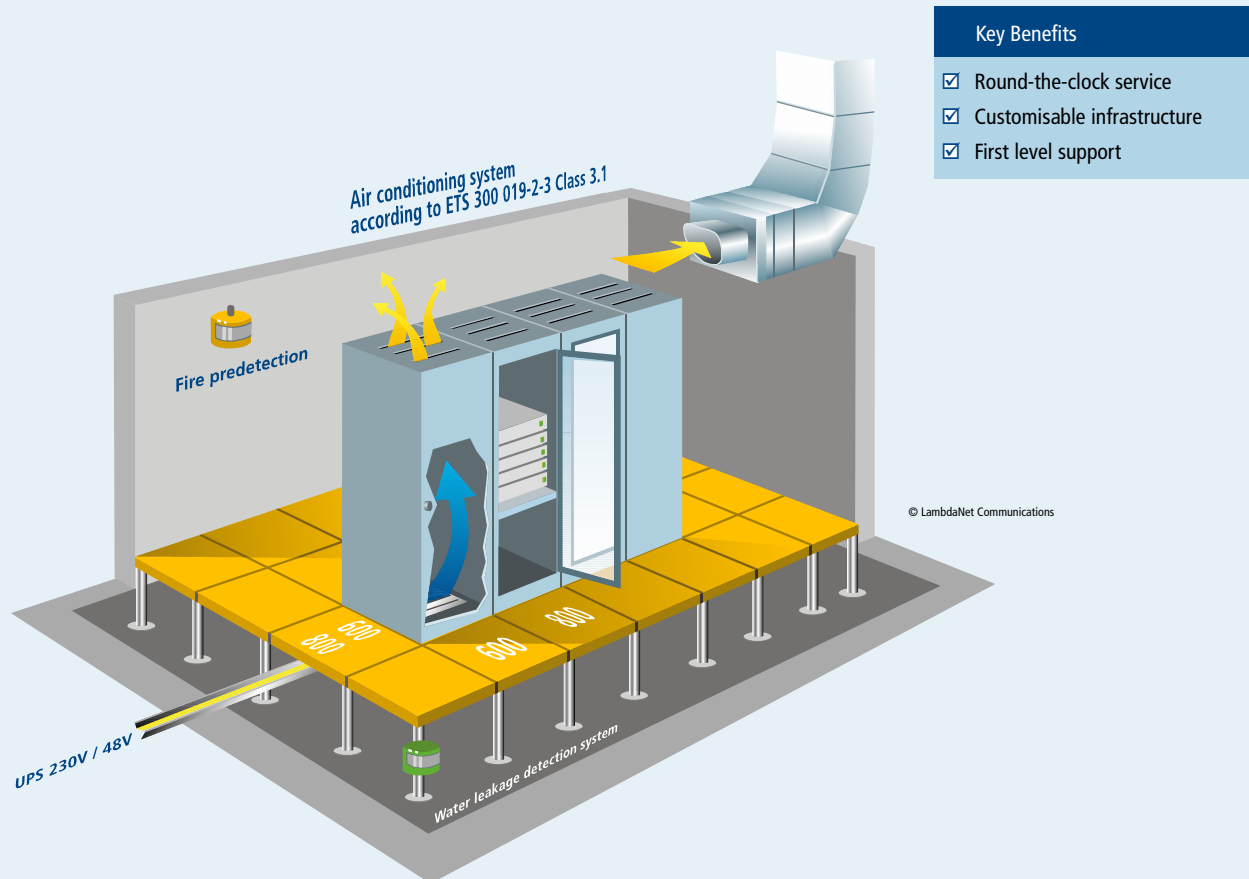


## λ-NET-CO-LOCATION



- Key Benefits**
- Round-the-clock service
  - Customisable infrastructure
  - First level support

### Secure environment for your business systems

Do you need a suitable location to extend your network? λ-Net-Co-Location provides stable, secure and complete infrastructure for your servers and other technical equipment. Our λ-Net-ColoCenters offer the highest degree of protection against unauthorized access, redundant power supply, state-of-the-art air conditioning, active fire protection measures and round-the-clock network monitoring – in summary an optimum framework for the successful operation of your business-critical applications.

### Rapid presence at minimum investments

With λ-Net-Co-Location you are able to rapidly deploy your own or rented equipment. This means your vital services are up and running with minimum delay and infrastructure investments.

### High-bandwidth services

Using the direct access to our LambdaNet network, all our λ-Net-ColoCenters offer additional services featuring high bandwidth and unsurpassed availability.

### Flexible service upgrades

You are free to individually select both the required rack size and the access bandwidth, depending on your current business requirements. Thus we make sure that you will never pay for more than you really need.

### Round-the-clock service

Our λ-Net-1st-Level-Support provides round-the-clock service with short response times for installation, maintenance and troubleshooting of your technical equipment housed in our λ-Net-ColoCenters.

### First Level Support

LambdaNet offers different service classes (SMART and EXPRESS) for First Level Support in order to perfectly cover the various needs of your applications.

## λ-Net-Co-Location Overview

- Equipment**
- ➔ Redundant, uninterruptible power supply
  - ➔ Diesel generator for 24 hour full load operation
  - ➔ Raised floor for air-conditioning and simple cabling
  - ➔ Air-conditioning according to ET 300019-2-3-Class 3.1
  - ➔ Grounding/equipotential bonding
  - ➔ Video-based access control
  - ➔ Fire alarm systems at floor and roof level
  - ➔ Fire extinguishing systems

- Basic services**
- ➔ Customisable area for installation of equipment racks
  - ➔ Separate room for large systems
  - ➔ Provision of equipment racks
  - ➔ Reservation of rack space for future growth
  - ➔ Provision of required power supply
  - ➔ In-house cabling (e.g. optical fibre, coaxial, copper twin wire) for connection to other network or service providers
  - ➔ Synchronisation of customer systems according to G.811
  - ➔ 24 x 7 monitoring and hotline service

## λ-Net-1st-Level-Support Overview

- SMART**
- ➔ Acceptance of deliveries
  - ➔ Installation support under customer guidance
  - ➔ Marking of cables and hardware components
  - ➔ Call acceptance: Monday - Friday 8 a.m.– 6 p.m.
  - ➔ Maximum response time: 3 workdays
  - ➔ Service hours: Monday - Friday 8 a.m.– 6 p.m.

- EXPRESS**
- ➔ LED check and status report
  - ➔ Actuation of customer hardware switches (On/Off, Reset)
  - ➔ Connection and disconnection of hardware loops
  - ➔ Cabling works
  - ➔ Examination of existing cabling
  - ➔ Replacement of components provided by customer
  - ➔ Call acceptance: 24 x 7
  - ➔ Maximum response time: 6 hours
  - ➔ Service hours: 24 x 7